



REPUBLIC OF MAURITIUS

CENTRAL INFORMATION SYSTEMS DIVISION

Executive Summary of Bid Evaluation Report
Supply, Installation, Testing and Commissioning of a New Email Solution for the
Government Email System
Reference Number of Procurement: CISD/2023-2024/Q05/e-ONB

1. Scope of Contract: Supply, installation, testing and commissioning of a new email solution for the Government email system for 15,000 users in Phase 1 and for up to 40,000 users in Phase 2 with the implementation of spam and malware scanning and protection, migration of existing 10,000 email users to the new email platform, and the training for at least 10 CISD/GOC staff on the infrastructure and the application.
2. Procurement method used: Open National Bidding Method on the e-Procurement system
3. Date of Invitation of Bids: 07 February 2024
4. Closing date for submission of bids: 13 March 2024
5. Date and place of opening of bids: 15 March 2024 – Central Information Systems Division
6. Number of bids received by closing date: Seven (7)
7. Responsiveness of bids:

Bid No.	Bidder' s Name	Responsive or not responsive (Yes/ No)	Reasons why bids not responsive
1	Mauritius Telecom Ltd	Yes	
2	Infosystems AA Ltd	No	Does not satisfy requirement of Support Staff Qualifications & Experience, and requirement of Reference Site.
3	Harel Mallac Technologies Ltd	No	Does not satisfy requirement of Support Staff Qualifications & Experience.

4	Cybernaptics Ltd		Does not comply with Section 1.1 A6.2, Section 1.1 A13, Section 1.1 E3, and Section 1.1 F2 of the Technical Compliance requirements.
5	USERTECH SOLUTIONS LTD	No	Does not satisfy requirement of Bid Validity period, requirement of Support Staff Qualifications & Experience, and requirement of Reference Site
6	Network & Security Consulting Ltd	No	Bid price is above estimated project value by percentage that is beyond acceptable deviation.
7	Secure Services (Mauritius) Ltd	No	Does not satisfy requirement of Support Staff Qualifications & Experience, and requirement of Reference Site.

8. Price comparison for bids that are substantially responsive:

Name	Price at Bid Opening (MUR) (VAT Excl.)	Bid Price after corrections (MUR) (VAT Excl.)	Rank
Mauritius Telecom Ltd	23,375,119.04 (Phase 1) 13,427,452.37 (Phase 2)	23,375.119.04 (Phase 1) 13,427,452.37 (Phase 2)	1

9. Best Evaluated Bid: Mauritius Telecom Ltd.